

LAMBTON GROUP POLICE SERVICES BOARD Detachment Commander C.C. (CHRIS) AVERY

July/August 2023 Lambton Group

CALLS FOR SERVICE BILLING WORKGROUPS



Drugs Includes trafficking, production, and importation of drugs including marihuana, cocaine, heroin, crystal meth or other controlled substances. It also includes occurrences related to indoor/outdoor grow labs.

Drug Possession Includes all occurrences where the most serious violation is possession of marihuana, cocaine, heroin, crystal meth or other controlled substance. It also includes other minor drug related offences.

Operational calls for service are non-criminal events that police attend to. These include animal complaints, non-criminal domestic disturbances, missing persons, noise complaints, property – lost or found, sudden deaths, and assist public calls.

Operational 2 Includes false alarms, keep the peace and 911 calls/911 hang-ups. Due to the higher frequency of these calls, they have been separated out from the 'Operational' category and allocated a lower time standard. Traffic incidents are excluded.

Other Criminal Code Violations The majority of offences counted in the Other Criminal Code Offences group are criminal offences that are not directed to people or related to property. It is similar to the group that Statistics Canada uses when reporting 'Other Criminal Code'. These include prostitution, offensive weapons, bail violations, counterfeiting, disturb the peace, indecent acts, breach of probation, and bribery.

Property Crime Violations This category is similar to the group that Statistics Canada uses when reporting 'Property Crimes'. These include arson, break and enter, theft, possession of stolen goods, mischief, identity theft, and some frauds.

Statutes & Acts Includes provincial statutes, primarily the Mental Health Act, Landlord Tenant Act and Trespass to property offences. It also includes custody dispute calls.

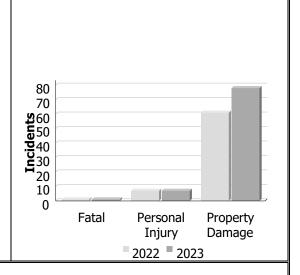
Traffic Includes motor vehicle collisions of all severities (property damage, personal injury and fatalities) and road rage incidents reported to police.

Violent Crimes The majority of offences counted in the Violent Crimes group are crimes against persons. This category is similar to the group that Statistics Canada uses when reporting 'Violent Crimes'. These include homicides, attempted murders, assaults, threats and robberies.

Police Services Board Report for LAMBTON OPP Collision Reporting System July – 2023

Motor Vehicle Collisions by Type

Incidents	July			Year to Date - July			
	2022	2023	% Change	2022	2023	% Change	
Fatal	1	1	0.0%	4	5	25.0%	
Personal Injury	7	7	0.0%	46	55	19.6%	
Property Damage	61	78	27.9%	488	419	-14.1%	
Total	69	86	24.6%	538	479	-11.0%	



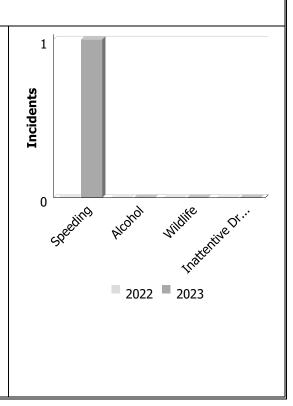
Fatalities in Detachment Area

											
Incie	dents					Jul	у		Ye	ear to [Date - July
			2022	2	2023	% Ct	nange	2022	2023	% Change	
Motor Vehicle Collision	Fatal Incid	atal Incidents			0	1			3	!	66.7%
	Alcohol Re	lated			0	0			1	(-100.0%
Off-Road Vehicle	Fatal Incid	ents			1	0	-1	.00.0%	1	(-100.0%
	Alcohol Re	Related			0	0			0	(
Motorized Snow Vehicle	Fatal Incid	ents			0	0			0	(
	Alcohol Re	lated			0	0			0	(
Persons Killed				July					Year t	to Date	- July
		2022	202	23		% Char	nge	2022	202	23	% Change
Motor Vehicle Collision		0		1					4	5	25.0%
Off-Road Vehicle		2		0		-1	00.0%		2	0	-100.0%
Motorized Snow Vehicle		0		0					0	0	

Police Services Board Report for LAMBTON OPP Collision Reporting System July – 2023

Primary Causal Factors in Fatal Motor Vehicle Collisions

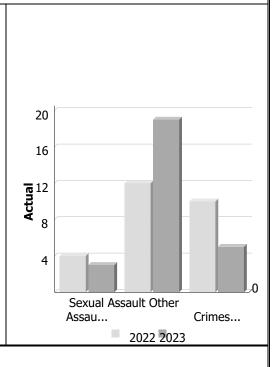
Incidents	July			Year t	o Date	- July
	2022	2023	% Change	2022	2023	% Change
Speeding as a contributing factor	0	1	0	1	1	0.00%
Where alcohol is involved	0	0	0	1	0	-100.00%
Wildlife as a contributing factor	0	0	0	0	0	0
Inattentive driver as a contributing factor	0	0	0	0	0	0
Persons Killed	July			Year	to Date	e - July
	2022	2023	% Change	2022	2023	% Change
Seatbelt as a contributing factor	0	0	0	1	1	0.00%



Police Services Board Report for LAMBTON OPP Records Management System July - 2023

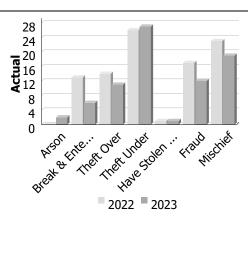
Violent Crime

Actual		July	ı	Year to Date - July			
	2022	2023	% Change	2022	2023	% Change	
Murder	0	0	-	1	0	-100.0%	
Other Offences Causing Death	0	0		0	0		
Attempted Murder	0	0	1	0	0	1	
Sexual Assault	4	3	-25.0%	34	23	-32.4%	
Assault	12	19	58.3%	93	108	16.1%	
Abduction	0	0	1	0	1	-	
Robbery	0	0		2	1	-50.0%	
Other Crimes Against a Person	10	5	-50.0%	55	50	-9.1%	
Total	26	27	3.8%	185	183	-1.1%	

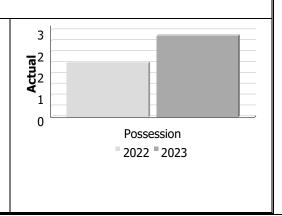


Property Crime

Actual	July			Yea	r to Da	te - July
	2022	2023	% Change	2022	2023	% Change
Arson	0	2		1	4	300.0%
Break & Enter	13	6	-53.8%	73	43	-41.1%
Theft Over	14	11	-21.4%	72	57	-20.8%
Theft Under	26	27	3.8%	118	135	14.4%
Have Stolen Goods	1	1	0.0%	11	4	-63.6%
Fraud	17	12	-29.4%	117	149	27.4%
Mischief	23	19	-17.4%	95	107	12.6%
Total	94	78	-17.0%	487	499	2.5%

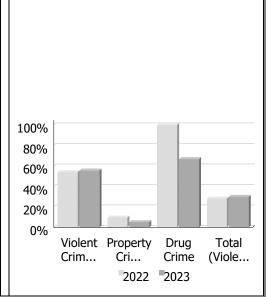


Drug Crime							
Actual	July			Year to Date - July			
	2022	2023	% Change	2022	2023	% Change	
Possession	2	3	50.0%	11	11	0.0%	
Trafficking	0	0		5	6	20.0%	
Importation and Production	0	0	1	0	0		
Total	2	3	50.0%	16	17	6.2%	



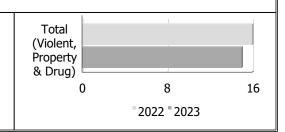
Clearance Rate

Clearance Rate		July		Year to Date - July			
	2022	2023	Difference	2022	2023	Difference	
Violent Crime	53.8%	55.6%	1.7%	58.9%	58.5%	-0.4%	
Property Crime	9.6%	5.1%	-4.4%	11.5%	8.2%	-3.3%	
Drug Crime	100.0%	66.7%	-33.3%	87.5%	76.5%	-11.0%	
Total (Violent, Property & Drug)	28.2%	29.8%	1.7%	31.7%	30.0%	-1.7%	



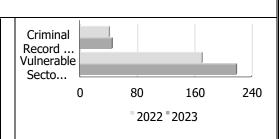
Unfounded

Unfounded	July			Year to Date - July		
	2022	2023	% Change	2022	2023	% Change
Total (Violent, Property & Drug)	16	15	-6.2%	72	84	16.7%



Criminal Record & Vulnerable Sector Screening Checks

Actual	July			Year	e - July	
	2022	2023	% Change	2022	2023	% Change
Criminal Record Checks	41	45	9.8%	228	416	82.5%
Vulnerable Sector Screening Checks	171	219	28.1%	1,281	1,749	36.5%



Police Services Board Report for LAMBTON OPP 2023/Jul

Public Complaints						
Policy	0					
Service	0					
Conduct	0					

Secondary Employment

Daily Activity Reporting Patrol Hours

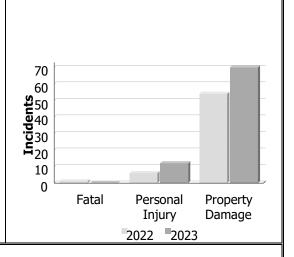
Total Hours	2023/Jul	
Number of Cruiser Patrol Hours	480.00	
Number of Motorcycle Patrol Hours	0.00	
Number of Marine Patrol Hours	322.50	
Number of ATV Patrol Hours	28.50	
Number of Snowmobile Patrol Hours	0.00	
Number of Bicycle Patrol Hours	20.00	
Number of Foot Patrol Hours	706.50	
Number of School Patrol Hours	1.00	

Police Services Board Report for LAMBTON OPP Collision Reporting System

August - 2023

Motor Vehicle Collisions by Type

Incidents	August			Year to Date - August			
	2022	2023	% Change	2022	2023	% Change	
Fatal	1	0	-100.0%	5	5	0.0%	
Personal Injury	6	12	100.0%	52	67	28.8%	
Property Damage	54	70	29.6%	542	489	-9.8%	
Total	61	82	34.4%	599	561	-6.3%	



Fatalities in Detachment Area

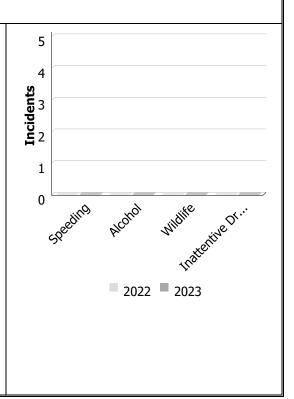
Incide	ents			August			Year to Date - August					
			2022	2	2023	% Ct	nange	2022	202	3	% Change	
Motor Vehicle Collision	Fatal Incidents			1	0	-1	.00.0%	4		5	25.0%	
	Alcohol Re	lated			0	0			1		0	-100.0%
Off-Road Vehicle	Fatal Incidents			0	0			1		0	-100.0%	
	Alcohol Related			0	0			0		0		
Motorized Snow Vehicle	Fatal Incidents				0	0			0		0	
	Alcohol Re	lated			0	0			0		0	
Persons Killed				August				Year to Date - August			ugust	
		2022	202	23		% Char	nge	2022	202	23		% Change
Motor Vehicle Collision	1			0		-1	00.0%		5	5		0.0%
Off-Road Vehicle	0		0					2	0		-100.0%	
Motorized Snow Vehicle		0		0			-1		0	0		

Police Services Board Report for LAMBTON OPP

Collision Reporting System August - 2023

Priman	, Causal	Factors i	in Fata	l Motor	Vehicle	Collisions
Pilliai y	/ Causai	racturs i	н гаса	i Motoi	AGIIICIG	COMISIONS

Incidents	Augus	August			Year to Date - August			
	2022	2023	% Change	2022	2023	% Change		
Speeding as a contributing factor	0	0	0	1	1	0.00%		
Where alcohol is involved	0	0	0	1	0	-100.00%		
Wildlife as a contributing factor	0	0	0	0	0	0		
Inattentive driver as a contributing factor	0	0	0	0	0	0		
Persons Killed	Augus	st		Year	to Da	te - August		
	2022	2023	% Chang	e 2022	2 2023	3 % Change		
Seatbelt as a contributing factor	1	0	-100.00%	0 2	2 :	-50.00%		

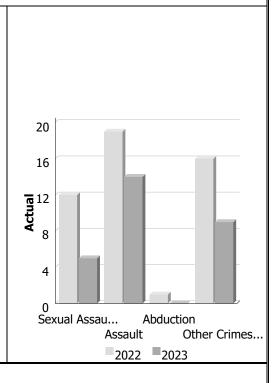


Police Services Board Report for LAMBTON OPP Records Management System

August – 2023

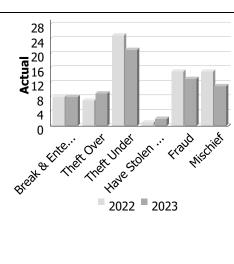
Violent Crime

Actual		Augu	ıst	Year to Date - August			
	2022	2023	% Change	202 2	202 3	% Change	
Murder	0	0		1	0	-100.0%	
Other Offences Causing Death	0	0		0	0	1	
Attempted Murder	0	0		0	0	1	
Sexual Assault	12	5	-58.3%	46	28	-39.1%	
Assault	19	14	-26.3%	11 2	12 2	8.9%	
Abduction	1	0	-100.0%	1	1	0.0%	
Robbery	0	0		2	1	-50.0%	
Other Crimes Against a Person	16	9	-43.8%	71	59	-16.9%	
Total	48	28	- 41.7%	23 3	21 1	-9.4%	

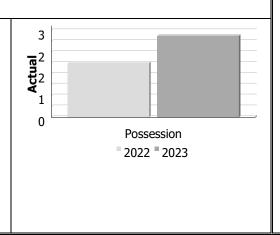


Property Crime

Actual	August			Year to Date - August		
	2022	2023	% Change	202 2	202 3	% Change
Arson	0	0	-	1	4	300.0%
Break & Enter	8	8	0.0%	81	51	-37.0%
Theft Over	7	9	28.6%	79	66	-16.5%
Theft Under	25	21	-16.0%	14 3	15 6	9.1%
Have Stolen Goods	1	2	100.0%	12	6	-50.0%
Fraud	15	13	-13.3%	13 2	16 2	22.7%
Mischief	15	11	-26.7%	11 0	11 8	7.3%
Total	71	64	-9.9%	55 8	56 3	0.9%

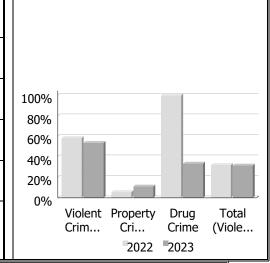


Drug Crime							
Actual	'''''			Actual August Year to Date - August			
	2022	2023	% Change	202 2	202 3	% Change	
Possession	2	3	50.0%	13	14	7.7%	
Trafficking	0	0		5	6	20.0%	
Importation and Production	0	0		0	0		
Total	2	3	50.0%	1 8	2	11.1%	



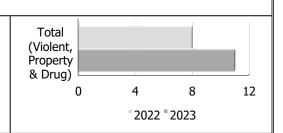
Clearance Rate

Clearance Rate		August		Year to Date - August			
	2022	2023	Difference	2022	2023	Difference	
Violent Crime	58.3%	53.6%	-4.8%	58.8%	57.8%	-1.0%	
Property Crime	5.6%	10.9%	5.3%	10.8%	8.5%	-2.2%	
Drug Crime	100.0%	33.3%	-66.7%	88.9%	70.0%	-18.9%	
Total (Violent, Property & Drug)	32.0%	31.4%	-0.6%	31.7%	30.1%	-1.6%	



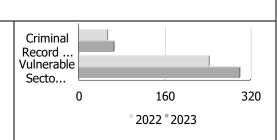
Unfounded

Unfounded	August			Year to Date - August		
	2022	2023	% Change	2022	2023	% Change
Total (Violent, Property & Drug)	8	11	37.5%	80	95	18.8%



Criminal Record & Vulnerable Sector Screening Checks

Actual	August			Year to Date - August		
	2022 2023 % Change		2022	2023	% Change	
Criminal Record Checks	53	65	22.6%	281	481	71.2%
Vulnerable Sector Screening Checks	243	300	23.5%	1,524	2,049	34.4%



JULY/AUGUST FALSE ALARM INCIDENTS

JULY

Municipality	No. of Alarms
Lambton Shores	9
St. Clair Township	8
Dawn-Euphemia	0
Plympton-Wyoming	7
Brooke-Alvinston	3
Warwick	3
Enniskillen	2
Petrolia	3
Oil Springs	0

AUGUST

Municipality	No. of Alarms
Lambton Shores	10
St. Clair Township	7
Dawn-Euphemia	2
Plympton-Wyoming	3
Brooke-Alvinston	2
Warwick	3
Enniskillen	0
Petrolia	7
Oil Springs	0
Total	69

Community Safety / Media Relations July and August 2023 Objectives of the CSO/Media Relations

- Distribute media releases in relation to the BIG4 corporately driven driving behaviours; impaired driving, aggressive driving, distracted driving and lack of seatbelt use.
- Seek community involvement by utilizing media releases with regard to property crimes such as break and enter, theft, mischief, drugs and wanted persons; with proven success.
- Engage with community partners to deliver educational programs on topics such as fraud, internet safety, youth and the law and drug awareness.
- Work collaboratively with the Lambton Crime Unit, Community Street Crimes Unit, Operational Analyst and Sarnia-Lambton Crime Stoppers.
- Use social media to help promote upcoming OPP events
- Work closely with the Auxiliary Unit to assist in any upcoming events

NUMBER OF TARGETED MEDIA RELEASES:

A total of 45 **media releases** were distributed for the month of **July**. A total of 37 **media releases** were distributed for the month of **August**.

PUBLIC EDUCATION CAMPAIGNS:

- On July 6, the CSO attended the Lambton Farm Safety Day in Petrolia, where ATV safety and regulations were discussed with participants
- On July 14, a 'Fight Fraud' presentation was given to retired members of IBEW Local 530 at their union hall on Kendall Street, Point Edward.
- On July 19, the CSO arranged and attended Tim Horton's Camp Day at various locations across the county.
- On August 9, the OPP participated in the 'Big Squeeze' fundraiser which was held at the Corunna detachment and OPP participants were showcased via social media.
- On August 24, the CSO facilitated a detachment tour in Corunna for a local daycare center. The children learned about police vehicles, the equipment officers wear and even saw jail cells.

OTHER NEWS

- The Lambton CSO has been providing content to the Sarnia Lambton Crime Stoppers to showcase crime in the area with their "Crime of the Week" segment both on the SLCS website and radio broadcasts weekly.
- The CSO continues to broadcast emergency road closure information on social media platforms, to efficiently reach the greatest audience.
- On July 4, the CSO provided on-camera content at the location of an assault which had taken place in Grand Bend.
- On August 2, the CSO provided on-camera content for the signs put in place on Kettle Point First Nation and Highway 21 pleading to the public for information on the death of David Oliver.
- The Lambton CSO has been actively building and improving relationships with local, regional, and international news outlets through email correspondence and phone interviews.



Boating safety reminder, posted July 4, 2023



Lambton Farm Safety Day Petrolia, July 6, 2023



A local 'Shout-Out' when the CSO was exercising his dog in PT ED, July 14, 2023



A Fight Fraud presentation at the IBEW union hall in Point Edward, July 14, 2023



Tim Horton's Camp Day, July 19, 2023



Lambton OPP Summer Send-Off event in Wyoming, Aug 27, 2023







SCHOOL RESOURCE OFFICERS OVERVIEW

JULY/AUGUST 2023

The School Resource Officer (SRO) continued foot and vehicle patrols inside and outside of both county secondary schools during July and August. Emphasis was placed on driving issues during the lunch periods and end of school when most driving complaints are reported.

The SRO also continued presenting in class sessions to both secondary schools with subjects including youth and the law, drug abuse, bullying, social media awareness and safety.

The SRO assisted many of the counties primary grade schools as well during this period regarding youth bullying issues and social media awareness discussions.

JULY 2023

Corunna-15-year-old female advised Police that 3–14-year-old males were continuously harassing her, calling her names and yelling at her at the community park. Police completed follow up with the males. The youths were warned in the presence of their parents.

Point Edward-Report of 3 male youth ages 14-15-16, setting off fireworks under the Bluewater Bridge. Police located the youths. All youths were spoken to and warned accordingly.

Petrolia – Female youth (17) reports her 18-year-old ex-boyfriend continues to harass her after their break-up. Female reported that the male was uttering threats and is unwell. Female was not comfortable having Police at her residence and declined to come to detachment to provide a statement. Police attended males address for a wellbeing check to which there were no safety concerns. The male was warned/educated on criminal harassment/uttering threats. Both parties have agreed to cease all contact.

-Police received call for service for a family dispute. Complainant reported that he and his son (male youth 14 years of age) got into a physical confrontation. Police attended the residence and spoke with the male. Both family members had calmed down and were separated for the evening. The youth spent the evening with his aunt/uncle.

Brooke-Alvinston-Grandmother/legal guardian reported that her granddaughter (13 years of age) had just disclosed multiple incidents of being sexually assaulted by a friend's stepfather. The complainant in this matter declined to proceed with charges. Police offered appropriate supports for the victim and family members who reside out of the County.

Warwick-Female advising that her son (17) attempted suicide by standing on the train tracks the previous evening. Female advised Police that the male was currently home and now acting out. Police attended the residence and apprehended the youth under the Mental Health Act where he was subsequently admitted to hospital for further evaluation.

Grand Bend- Police received a call of an adult male who had sexually assaulted two females (ages 12 and 18) while swimming in the beach water in Grand Bend. The male was taken into custody. The youths' parents were notified of the incident. Police offered and put into place proper supports for the victims and their families.

For the month of July, there were **5** occurrences relating to mental health involving youths ranging from ages **16-17** vears.

There were **4** motor vehicle collision occurrences during the month of July involving a youth between **16-17** years of age.

Numerous traffic stops were conducted, resulting in **11** youths being warned under the HTA/CSA/ORVA, while **8** youths were issued Provincial Offence Notices under the Highway Traffic Act.

It should also be noted that there were **10** other Provincial Offences notices given to youth. Most of these offences were related to alcohol in Grand Bend.

August 2023

Grand Bend – Three youths' ages 14 to 16 were found to be intoxicated at the Circle K. The youths were driven home to parents and given warnings under the Liquor licence act.

Grand Bend – A 13-year youth was caught shoplifting from a store. The youth was diverted and trespassed from the store.

St Clair Township – Officers had a report that a teenage couple were involved in a domestic altercation. During the investigation it was found that an argument occurred between the couple, and one shot the other with a paintball gun. The involved youth has been charged.

Corunna – A 17-year-old youth found a wallet in a parking lot. Upon opening the wallet, the youth located cash and drugs. The youth turned the wallet over to Lambton OPP. Upon inspecting the wallet, it was found to contain 12 grams of methamphetamine, and \$830 cash. The adult owner of the wallet has been charged accordingly.

Corunna – A 12-year-old was threatening another youth with a knife. The youth and their parents were spoken to. The youth was diverted.

For the month of August, there were **3** occurrences relating to mental health/suicidal ideations, all involving youths ages **13-17 years.**

There were 4 motor vehicle collision occurrences during the month of August, involving youths ages 16-17 years of age.

Numerous traffic stops were conducted, resulting in **11** youths being warned and **9** Provincial Offence Notices given under the Highway Traffic Act. Youths ranged from 16-18 years of age.

It should also be noted that there were **3** other Provincial Offences notices given to youth. Most of these offences were related to alcohol in Grand Bend.

CRIME & TRAFFIC – JULY/AUGUST 2023

AREA CRIME SERGEANT:

<u>July</u>

- Crime members and OPP Criminal Investigations Branch still investigating Andrew CHUTE homicide at the Marthaville Conservation homicide.
- Crime members and CIB actively investigating an unsolved homicide of David Oliver on the Kettle & Stoney Point First Nation.
- Crime members investigating missing person Deanna Timms.
- Crime members investigating multiple fires in Watford area along with Fire Chiefs and Fire Marshal. None of the fires confirmed to be arson but are suspicious as they are in the same area.
- Seven death investigations completed.
- Three sexual assaults investigated.
- Two fraud investigation.
- Three Criminal Harassment investigations completed.

August

- Eleven sexual assault cases investigated.
- Three sudden deaths investigated.
- 2 criminal harassment investigations conducted.
- Lambton Crime preparing for murder trial for two accused males in the murder of Andrew Chute April 14, 2022.
- Lambton Crime preparing for R Vs Trowbridge murder trial.
- One indecent act investigation accused charged.
- One Voyeurism investigated accused charged.

CSCU SERGEANT:

- During the months of July and August 2023 Lambton CSCU investigated 16 occurrences.
- Lambton CSCU members laid a total of 20 charges.
- Lambton CSCU wrote 8 warrants for a drug trafficking investigations. The unit completed 4 warrant service entries.
- Lambton CSCU executed a S.11 CDSA Search Warrant in relation to Project Inclined. Persons Charged: 1 Charges: 2. Weapons related charges laid. No controlled substances located.
- Lambton CSCU conducted a CDSA drug investigation into a male party trafficking in Lambton County. CSCU planned takedown/traffic stop and located the male party with a loaded 9 mm handgun, 123.4 grams of Fentanyl, 42.6 grams of Cocaine. Persons Charged: 1 Charges: 13. Drug trafficking and weapons charges.
- Lambton CSCU assisted Essex CSCU with warrant entries and searching at those warrants.
- Lambton CSCU assisted OCEB Windsor with Project Fairfield conducting simultaneous warrant entries regarding an auto theft ring.
- Lambton CSCU continues to offer support to frontline policing operations by taking samples of seized drugs and sending the samples to Health Canada for analysis.
- Lambton CSCU continues to share intelligence reports with neighbouring police services.
- One Lambton CSCU member supported the Northwest Region Deployment Program.
- One Lambton CSCU member supported the Lambton Marine Unit with patrols.

TRAFFIC:

- The OPP have numerous focused patrols set up in various locations in the county, areas of concern are being focused on and results will be collected to identify any issues
- Highway 402 also has regular patrols and police presence to monitor traffic flow with due traffic backups over the summer
- Ride programs continue during every shift to reduce impaired driving
- There was a recent traffic campaign and it was very successful. Officers worked hard to promote traffic safety
- The Marine unit has carried out regular patrols with both vessels deployed over the summer
- The unit has had great results as well and the regular patrols have been noticed by the public and other agencies in the area. Along with the normal patrols, the unit has also focused on boating safety awareness by doing foot patrol in the marina to talk with other boaters to ensure they are aware of all of the equipment they need and answer any questions they may have
- With the highly motivated officers in Lambton, we can expect this to continue
- During July and August there were 1615 PON's issued
- During July and August there were 35 Impaired by Alcohol/Drug charges laid
- During July and August there were 206 motor vehicle collisions
- During July and August there were 301 traffic enforcement occurrences with 107 RIDE checks

LAMBTON OPP CONTACT INFORMATION



OPP CALLS FOR SERVICE:

When you need to report an incident or wish to speak with an officer,

The numbers below will connect you to the nearest OPP Communications Centre throughout Ontario. 1-888-310-1122 1-888-310-1133 (TTY)

9-1-1 EMERGENCY If you call 9-1-1 for an emergency:

- Give your exact location. Include address and town or city as this will enable call taker to either handle The information or transfer you to the proper 9-1-1 centre.
- Give your telephone number including the area code.
- Advise the nature of your call.
- Listen to the call takers instructions depending on the location and type of incident, you may be transferred.
- Stay on the line until advised to hang up.

DETACHMENT HOURS / CONTACT INFO:

Point Edward	(Municipal)	102 St. Clair Street Point Edward, ON N7V 1N7	519-336-8691 519-336-5011 fax	Mon — Thurs & every other Friday 8-4 pm
Lambton OPP	Main Admin	4224 Oil Heritage Rd.	519-882-1011	Mon – Fri
Petrolia	Centre	P.O. Box 400 Petrolia, ON	519-882-1014 fax	8-4 pm
		N0N 1R0		
St. Clair Township	(Satellite)	392 Lyndoch Street,	519-862-4680	Mon – Thurs &
		Corunna, ON	519-862-1544 fax	every other Friday
		N0N 1G0	Tux	8-4 pm
Grand Bend	(May thru	58 Main Street	519-238-2345	May - September
	September	Grand Bend, ON		
	only)	NOM 1T0		

CALLING INTO THE DETACHMENT:

- When calling the detachment at the above numbers you will receive an automated greeting.
- Press 1 if you need to report an incident or speak with an officer, this will transfer you to call taking
- **Press 2** if you wish to speak with the administrative personnel during the above noted business hours. After hours you may leave a non-urgent message that will be followed-up on the next business day. Do not leave a request for assistance message

<u>OUTSIDE PHONE</u> * If you attend an office and the doors are locked or it is after hours – please pick up the phone outside of the detachment and you will be connected directly to the OPP Communications

ON LINE CRIMINAL RECORD CHECKS:

For a complete list of requirements and information on how to apply for Criminal Record Checks, Police Information Checks and Police Vulnerable Sector Checks click the link below;

Ontario Provincial Police | Criminal Record Checks

CANADIAN ANTI-FRAUD CENTRE:

The <u>Canadian Anti-Fraud Centre</u> (CAFC) is the central agency in Canada that collects information and criminal intelligence on such matters as mass marketing fraud (i.e.: telemarketing), advance fee fraud (i.e.: West African letters), Internet fraud and identification theft complaints.

If you wish to report a fraud or require information on a possible fraud contact the Canadian antifraud centre;

Phone: 1-888-495-8501 OR E-mail: info@antifraudcentre.ca

CRIME STOPPERS:

You may contact Crime Stoppers from anywhere in Ontario at 1-800-222-8477, or by leaving an anonymous Web-Tip at <u>TipSoft - Web Tips Submission</u>

CITIZENS SELF REPORTING:

You have the option to report select occurrences to the OPP from your computer or mobile device using the OPP's <u>Citizen Self Reporting</u> system.

Use this system to report:

- 1. Lost/missing property under \$5,000
- 2. Stolen license plates or validation stickers
- 3. Theft from a vehicle under \$5,000
- 4. Mischief/damage to a vehicle under \$5,000
- 5. Mischief/damage to property (other than a vehicle) under \$5,000
- 6. Theft under \$5,000
- 7. Driving Complaint

FRONTLINE SUPPORT UNIT (FSU):

The Frontline Support Unit (FSU) program is a differential response strategy that focuses on call management. This includes responsibility for the OPP's Citizen Self-Reporting (CSR) system which is an online police reporting system for members of the public to report specific occurrences directly to the OPP via the Internet. The FSU model will offer a call handling alternative for select calls for service allowing the deployment of resources to critical incidents or member engagement in proactive police activities. Through the use of technology, the OPP continues to improve our processes and service delivery in support of its vision.