

LAMBTON GROUP POLICE SERVICES BOARD Detachment Commander C.C. (CHRIS) AVERY SEPTEMBER/ OCTOBER 2021

CALLS FOR SERVICE BILLING WORKGROUPS



Drugs Includes trafficking, production, and importation of drugs including marihuana, cocaine, heroin, crystal meth or other controlled substances. It also includes occurrences related to indoor/outdoor grow labs.

Drug Possession Includes all occurrences where the most serious violation is possession of marihuana, cocaine, heroin, crystal meth or other controlled substance. It also includes other minor drug related offences.

Operational calls for service are non-criminal events that police attend to. These include animal complaints, non- criminal domestic disturbances, missing persons, noise complaints, property – lost or found, sudden deaths, and assist public calls.

Operational 2 Includes false alarms, keep the peace and 911 calls/911 hang-ups. Due to the higher frequency of these calls, they have been separated out from the 'Operational' category and allocated a lower time standard. Traffic incidents are excluded.

Other Criminal Code Violations The majority of offences counted in the Other Criminal Code Offences group are criminal offences that are not directed to people or related to property. It is similar to the group that Statistics Canada uses when reporting 'Other Criminal Code'. These include prostitution, offensive weapons, bail violations, counterfeiting, disturb the peace, indecent acts, breach of probation, and bribery.

Property Crime Violations This category is similar to the group that Statistics Canada uses when reporting 'Property Crimes'. These include arson, break and enter, theft, possession of stolen goods, mischief, identity theft, and some frauds.

Statutes & Acts Includes provincial statutes, primarily the Mental Health Act, Landlord Tenant Act and Trespass to property offences. It also includes custody dispute calls.

Traffic Includes motor vehicle collisions of all severities (property damage, personal injury and fatalities) and road rage incidents reported to police.

Violent Crimes The majority of offences counted in the Violent Crimes group are crimes against persons. This category is similar to the group that Statistics Canada uses when reporting 'Violent Crimes'. These include homicides, attempted murders, assaults, threats and robberies.

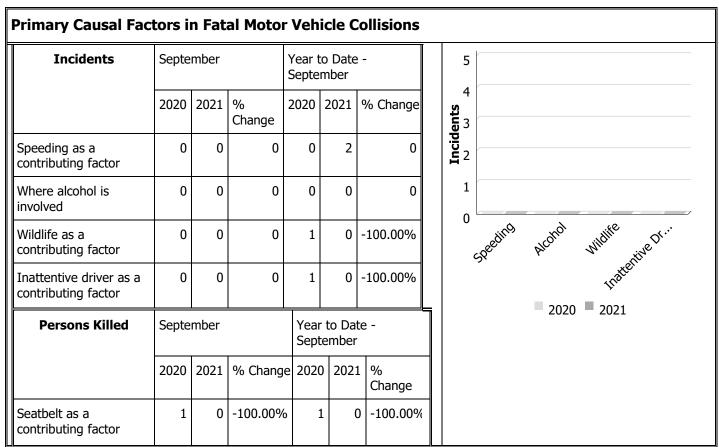
Police Services Board Report for LAMBTON OPP Collision Reporting System September - 2021

lotor Vehicle Coll	isions	by Ty	me		Jtemp		2021							
		<u> </u>	P 0											
Incidents		Septen	nber	Y	ear to Septe									
	2020	2021	% Change	2020	2021		inge	50						
Fatal	1	2	100.0%	4	4		0.0%	Incidents))					
Personal Injury	5	3	-40.0%	50	57	1	.4.0%)					
Property Damage	47	41	-12.8%	473	449		-5.1%	10) [+				
Total	53	46	-13.2%	527	510	-3	3.2%	(atal		erson		Property
												Injury 020	202	Damage 21
atalities in Detac	hment	Area						•						
I	ncident	s					Septe	mber			Year	to Da	te -	September
					20	20	2021	% Ch	ange	202	20	2021		% Change
Motor Vehicle Collisior	I	Fatal 1	Incidents			1	2		100.0%	,	4		4	0.0%
		Alcoho	ol Related			0	0		_	-	0		0	-
Off-Road Vehicle		Fatal 1	Incidents			0	0		_	-	0		0	-
		Alcoho	ol Related			0	0		-	-	0		0	-
Motorized Snow Vehic	le	Fatal 1	Incidents			0	0		-	-	0		0	-
		Alcoho	ol Related			0	0		-	-	0		0	-
Persons	Killed			ç	Septerr	nber				Yea	r to E	Date -	Sep	tember
			20)20	2021		% Cha	nge	202	20	20	21		% Change
Motor Vehicle Collisior	1			1		2	1	.00.0%		4		5		25.0%
Off-Road Vehicle				0		0				0		0		-
Motorized Snow Vehic	le			0		0				0		0		-

Data source date: 2021/11/24

Report Generated on: Nov 25, 2021 3:56:08 PM

PP-CSC-Operational Planning-4300



Data Utilized

- SQL online application reporting system – OPP CRS 2.3.09 Collision Reporting System Business Intelligence Cube **Data source date:**

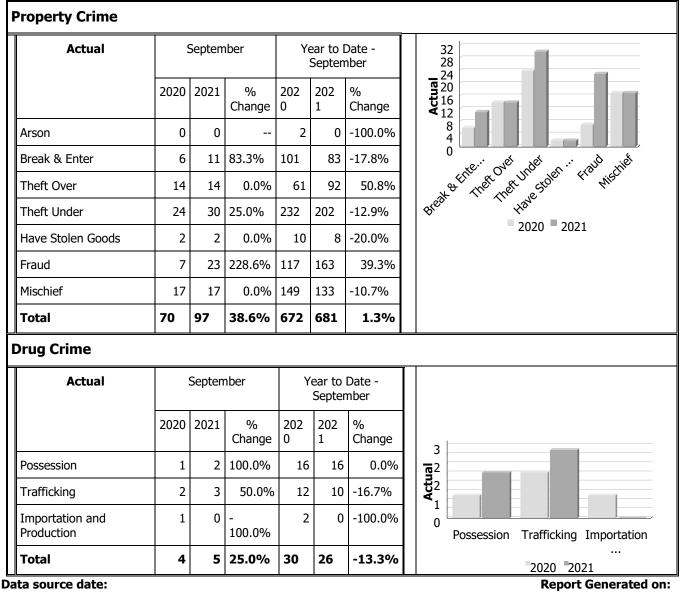
2021/11/24

Violent Crime

Actual		Septen	nber		ear to I Septen		16
	2020	2021	% Change	202 0	202 1	% Change	12 12 10 8 8 12 10 10 10 10 10 10 10 10 10 10
Murder	0	0		0	0		
Other Offences Causing Death	0	0		0	0		4
Attempted Murder	0	0		0	0		0 10 10 10 10 10 10 10 10 10 10 10 10 10
Sexual Assault	6	2	-66.7%	44	36	-18.2%	Genuel Assault Assault Abuction Robbert Crimes
Assault	8	14	75.0%	95	125	31.6%	Service Other
Abduction	0	2		0	2		2020 2021
Robbery	1	0	- 100.0%	1	2	100.0%	
Other Crimes Against a Person	15	10	-33.3%	62	83	33.9%	
Total	30	28	-6.7%	202	248	22.8%	

Report Generated on:

Nov 25, 2021 3:56:08 PM PP–CSC–Operational Planning-4300



2021/11/20

Clearance Rate

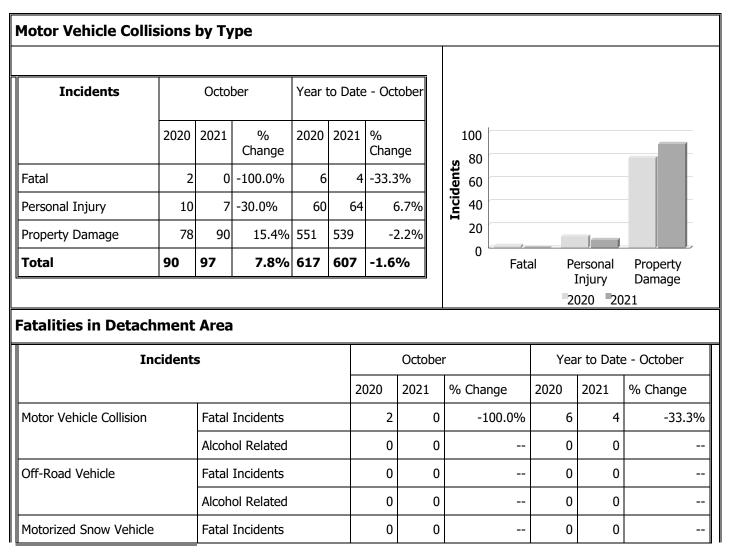
Clearance Rate		Septemb	er	Year to) Date - S	eptember					
	2020	2021	Difference	2020	2021	Difference					
Violent Crime	56.7%	64.3%	7.6%	60.9%	61.3%	0.4%	100% 80%				
Property Crime	10.0%	6.2%	-3.8%	14.4%	10.1%	-4.3%	60% 40%				
Drug Crime	75.0%	100.0%	25.0%	80.0%	76.9%	-3.1%	20%				
Total (Violent, Property & Drug)	31.9%	27.3%	-4.5%	32.1%	30.1%	-2.0%	0.90	Violent Crim	Cri ′	Drug Crime 2021	Total (Viole.

Nov 25, 2021 4:03:34 PM

Unfounded							 			
Unfounded	9	Septerr	ıber		ear to I Septen		Total (Violent,			
	2020	2021	% Change	2020	2021	% Change	Property & Drug)	8	16	24
Total (Violent, Property & Drug)	20	5	-75.0%	118	100	-15.3%	U	° 2020 -		24

Criminal Record & Vulnerable Sector Screening Checks

Actual	S	September			ear to D Septem		Criminal Record				
	2020	2021	% Change		2021	% Change	Vulnerable Secto	2 0	80	160	240
Criminal Record Checks	31	29	-6.5%	155	291	87.7%			2020	2021	
Vulnerable Sector Screening Checks	110	190	72.7%	629	1,047	66.5%					



	Alcohol Rel	ated		0	0			0		0
Persons Killed			Octo	ber			Y	'ear to D	ate -	October
		2020	2021		% Char	nge	2020	2021		% Change
Motor Vehicle Collision		2	0		-1	00.0%	6		5	-16.7%
Off-Road Vehicle		0	0				0		0	
Motorized Snow Vehicle		0	0				0		0	

Data source date:

2021/11/24

Report Generated on:

Nov 25, 2021 4:02:40 PM PP–CSC–Operational Planning-4300

Police Services Board Report for LAMBTON OPP Collision Reporting System October - 2021

Primary Causal Fac	tors i	n Fat	al Motor	Vehic	cle Co	ollisions	-						
Incidents	Octob	er		Year t	to Date	e - October		1					
	2020	2021	% Change	2020	2021	% Change		ts					
Speeding as a contributing factor	1	0	- 100.00%	1	2	100.00%		Incidents					
Where alcohol is involved	0	0	0	0	0	0							
Wildlife as a contributing factor	0	0	0	1	0	-100.00%		0	edir	<i>\$</i> 9	, cohol	uldife or	
Inattentive driver as a contributing factor	0	0	0	1	0	-100.00%			596		Þ.	wildlife Dr."	
Persons Killed	Octob	er	·	Year t	to Date	e - October					2020	2021	
	2020	2021	% Change	2020	2021	% Change							
Seatbelt as a contributing factor	1	0	- 100.00%	2	0	-100.00%							

Data Utilized

- SQL online application reporting system – OPP CRS 2.3.09 Collision Reporting System Business Intelligence Cube**Data source date:** 2021/11/24

Report Generated on:

Nov 25, 2021 4:02:40 PM PP-CSC-Operational Planning-4300

Police Services Board Report for LAMBTON OPP Records Management System October - 2021

Actual		Octob	ber	Υe	ear to I Octob		
	2020	2021	% Change	202 0	202 1	% Change	
Murder	0	0		0	0		
Other Offences Causing Death	0	0		0	0		12
Attempted Murder	0	0		0	0		10
Sexual Assault	1	5	400.0%	45	41	-8.9%	e 8
Assault	11	12	9.1%	106	137	29.2%	Actual 9
Abduction	0	0		0	2		4
Robbery	0	1		1	3	200.0%	2
Other Crimes Against a Person	6	5	-16.7%	68	88	29.4%	Sexual Assault Robbery Other
Total	18	23	27.8%	220	271	23.2%	Assau Crir 2020 2021
Property Crime	<u> </u>		<u>. </u>			<u> </u>	
Actual		Octob	Der	Ye	ear to Octol		28
	2020	2021	% Change	202 0	202 1	% Change	P20 16 212
Arson	1	0	-100.0%	3	0	-100.0%	
Break & Enter	11	11	0.0%	112	94	-16.1%	0 hrson Enter: Over under one stolen Frank
Theft Over	9	8	-11.1%	70	100	42.9%	A THE ME STOR I NO

2020 2021

-27.3%

-15.1%

-2.8%

34.6%

-7.7% 130

172

758

11

175

146

737

8

Drug Crime

Fraud

Mischief

Total

Have Stolen Goods

Actual		Octob	ber	Ye	ear to l Octol	
	2020	2021	% Change	202 0	202 1	% Change
Possession	0	3		16	19	18.8%
Trafficking	3	2	-33.3%	15	12	-20.0%

1

13

23

86

12

56

13 -43.5%

_ 34<u>.9%</u>

0 -100.0%

Importation and Production	0	0		2	0	-100.0%				
Total	3	5	66.7%	33	31	-6.1%	Actual			
								Possession	Traff	icking

		Octob	er	Ye	ar to Date -	October					
	2020	2021	Differen	ce 2020	2021	Difference					
Violent Crime	61.1%	69.6%	8.5	% 60.9%	62.0%	1.1%	100%				
Property Crime	3.5%	7.1%	3.6	% 13.2%	% 9.9%	-3.3%	60%				
Drug Crime	100.0%	60.0%	-40.0	% 81.8%	% 74.2%	-7.6%	20%				
Total (Violent, Property & Drug)	21.0%	33.7%	12.69	% 30.99	% 30.4%	-0.6%	- 0%	Violent Crim	Property Cri 2020	Crime	•
nfounded		•	-		·	·					
Unfounded		Octob	er		to Date - tober	(Vio	ital lent,				
	202	0 2021	% Change	2020 203	21 % Change	8 D	rug) 0	4	8	12	16
Total (Violent, Prope & Drug)	ty 1	2 13	8.3%	130 1	13 -13.1%	þ	Ū	•	20 2021		

Actual	October		Year to Date - October			Criminal Record		J				
	2020	2021	% Change	2020	-	% Change	Vulnerable Secto	e 0	80	160	240	320
Criminal Record Checks	56	38	-32.1%	211	329	55.9%			20	020 202	21	
Vulnerable Sector Screening Checks	264	257	-2.7%	893	1,304	46.0%						

Community Safety /Media Relations

September and October 2021

Objectives of the CSO/Media Relations

- Distribute media releases in relation to the BIG4 corporately driven driving behaviours; impaired driving, aggressive driving, distracted driving and lack of seatbelt use.
- Seek community involvement by utilizing media releases with regard to property crimes such as break and enter, theft, mischief, drugs and wanted persons; with proven success.
- Prepare and distribute media releases in relation to major incidents throughout Lambton County.
- Work collaboratively with the Lambton Crime Unit, Community Street Crimes Unit, Operational Analyst and Sarnia-Lambton Crime Stoppers.
- Use social media to help promote upcoming OPP events
- Work closely with the Auxiliary Unit to assist in any upcoming events

NUMBER OF TARGETED MEDIA RELEASES:

A total of **27 media releases** were distributed for the month of **September**. A total of **29 media releases** were distributed for the month of **October**.

PUBLIC EDUCATION CAMPAIGNS:

- On September 30th, a proactive media release was posted regarding the 'Borderfest' events taking place in Point Edward. Higher traffic and pedestrian volumes were expected and conveyed through the release.
- In attempts to combat local speed complaints in Point Edward, social media posts were added showcasing local and regional assets being utilized.
- 'Operation Impact' traffic initiative was showcased prior to Thanksgiving weekend, reminding motorists of the importance of adhering to speed limits, utilizing safety equipment and driver sobriety.
- A media release was posted to contact police when situations arise, to enable a proper investigation to be initiated. This stemmed from a suspicious person occurrence that was not brought to police attention until after town Council members were advised.
- A reminder was posted to social media that farm machinery would be out in full force during harvest time and to drive with caution and have patience while maneuvering around such implements.

OTHER NEWS:

• The Lambton CSO has been providing content to the Sarnia Lambton Crime Stoppers to showcase crime in the area with their "Crime of the Week" segment both on the SLCS website and radio broadcasts weekly.

- The Lambton CSO conducted radio interviews with local media outlets after items had been thrown from local overpasses at motorists on Hwy 402. This sparked conversation in the community which led to names of possible involved parties.
- A stolen vehicle was recovered and an individual charged after being located at a local Point Edward establishment.
- A total of 7 media releases have now been posted regarding the homicide on Walpole Island First Nation.
- A social media post was added, congratulating Probationary Constables Gonzalez and Cecile for their achievements in their careers with Lambton OPP.

...



OPP West Region @OPP_WR · 1s Members of #LambtonOPP CSCU executed a warrant along with @APScops on Kettle and Stoney Point First Nation. Drugs, cash, stolen property and 2 firearms were seized. A 41-year-old is facing 20 relevant charges and has been held in custody. ^jb



CSCU warrant results from 14 Sept, 2021



CMV driver stopped on Hwy 402 after entering Canada 21 Sept, 2021.



Regional TIME team assisting with speed enfocement in Point Edward 21 Sept, 2021.



OPP West Region @OPP_WR · 1s

#LambtonOPP is taking part in "Operation Impact" this weekend Oct 8-11. The traffic safety initiative focuses on excessive speed, impaired drivers and improper seatbelt use. Collisions and injuries resulting from the above ARE avoidable. The way you drive is EVERYONES business^jb

...

...



Operation Impact post 07 Oct, 2021.



OPP West Region @OPP_WR · 1s

#LambtonOPP are aware of the commercial traffic backup on Hwy 402. Commercial drivers are reminded to not block on/off ramps and not to utilize the passing lane unless absolutely necessary. Attempting to jump the line is a selfish move and has negative effects on other traffic^jb



CMV traffic back-up on Hwy 402 14 Oct, 2021.



OPP West Region @OPP_WR

Congratulations to **#LambtonOPP** probationary Constables PC. Gonzalez and PC. Cecile who recently earned their "night wings." This means they can now ride without their coach officers, giving them the ability to attend calls and perform enforcement on their own! ^jb

...



10:30 AM · Oct 13, 2021 · Twitter for iPhone

PC Gonzalez and PC Cecile get their 'Night Wings' 13 Oct, 2021.

SCHOOL RESOURCE OFFICERS OVERVIEW

September/October 2021

The SRO resumed foot and vehicle patrols inside and outside of both county secondary schools during September and October. Emphasis was placed on driving issues during the lunch periods and end of school when most driving complaints are reported.

The SRO also began presenting in class sessions to both secondary schools with subjects including: Law, Drug abuse, Youth bullying, social media awareness and safety.

The School Resource Officer assisted many of the counties primary grade schools as well during this period in regards to youth bullying issues, social media awareness talks, lock down and fire drill practices.

September 2021

Forest – Several youths were involved in an assault as the Forest Fall fair. No youths wished to proceed with charges.

Corunna – 4 youths were caught attempting to steal cannabis plants. All youths given trespass notices.

Petrolia - On September 21, 2021, members of the Lambton County Ontario Provincial Police (OPP) were focusing their attention to Dufferin Avenue near Queen Street after fielding multiple complaints of erratic drivers in the area. At 2:25 p.m., officers observed a vehicle in the area driving in a manner which contravened current stunt driving legislation. A traffic stop was initiated and the 17-year-old driver, of Wyoming, was charged with stunt driving. The driver's licence has been suspended for 30 days and the vehicle is impounded for 14 days. The driver is scheduled to appear before the Ontario Court of Justice at a later date.

Forest – An assault occurred between two youths during the lunch hour at NLSS (Forest High School) the youths were diverted to Rebound.

Petrolia – Two youths were found to be in possession of Cannabis on school property. The youths were suspended from school and given a Provincial offence notice under the Cannabis Act.

Petrolia – A female youth advised police that she may have a stalker and showed police over 40 disturbing messages from a fake online account. Police investigated and found a male youth to be the suspect. The youth has been referred to the Sarnia Lambton Rebound program.

Corunna – a female youth assaulted an adult female. The suspect has a previous criminal history therefore was charged under the Criminal Code of Canada and released with a court date.

Several youths were charged with infractions under the Highway traffic act during the month of September.

October 2021

Petrolia – A 17 year old youth took a motor vehicle without consent and was travelling with two other youth when the youth crashed the vehicle. All youths fled the scene. Police located the youths and the driver was charged under the criminal code with "Take motor vehicle without consent" and is also facing several Highway Traffic Act offences including but not limited to: Careless driving, fail to report / remain at an accident.

Enniskillen Twp – A 16 year old male was caught driving 115km/hr in a 50 km/hr zone. The male driver was charged with stunt driving under the Highway traffic Act and his vehicle was impounded.

Corunna – a fight occurred with several youth and it was found that one youth used a weapon. The suspect youth was charged with 3 counts of Assault with a weapon.

Grand Bend – 15 year old youth caught knocking on multiple people's doors and running away. Youth warned and driven home to parents.

Several youths ages 16 and 17 were charged under the Highway traffic Act for infractions.

There were 3 motor vehicle collisions during the Month of October involving 17 year old youths.

COMMUNITY STREET CRIME UNIT:

#WestRegionOPP Community Street Crime Unit with the help of West Region Emergency Response Team and West Region Canine executed warrants in South Middlesex and West Elgin on Nov 19 and seized nine firearms, over \$100,000 in cash, and a large amount of illicit and prescription drugs. A 37 year old individual is in custody charged with numerous offences including drug trafficking.



- During the months of September & October of 2021 Lambton CSCU investigated 27 occurrences
- Lambton CSCU members laid a total of 25 charges
- Lambton CSCU wrote 3 warrants, all for drug investigations. The unit completed 6 warrant service entries
- Lambton CSCU executed a S.11 CDSA Search Warrant in Lambton Shores (Kettle Point). Persons arrested: 2 – Charges: 21. Seized 1 ounce of Methamphetamine, \$7000 cash, 2 firearms – assault rifles, loaded over capacity magazine, recovered stolen tools new in the box from Home Depot, 1 cellphone, drug trafficking paraphernalia. Charged male is a prolific drug trafficker in Southwestern Ontario
- Lambton CSCU executed a S.11 CDSA Search Warrant in Chatham-Kent in relation to the State of Emergency issued by Walpole Island First Nation. Persons arrested: 1 –

Charges: 2; seized 2 grams of Fentanyl and a small quantity of Methamphetamine and a small amount of cash

- Lambton CSCU assisted Essex County CSCU and Elgin-Middlesex CSCU, with warrant entries and surveillance
- Lambton CSCU continues to assist Walpole Island Police Service with intelligence gathering related to drug trafficking pertaining to the State of Emergency issued as a result of the high number of opioid drug related overdoses
- Drug Overdose occurrences continue to be a concern in Lambton County and across the Province. Lambton CSCU will conduct follow up with users who have overdosed to offer them help and assistance
- Currently CSCU members continue to be a part of one CIB drug overdose death investigation that is ongoing in addition to the other overdose investigations
- Lambton CSCU continues to offer support to frontline policing operations by taking samples of seized drugs and sending the samples to Health Canada for analysis

AREA CRIME SERGEANT:

September 2021

- Crime members continue the investigation into a Domestic Homicide. The accused is now charged with first degree murder. Preliminary hearing to begin December
- Crime members actively investigating an unsolved homicide on the Kettle & Stony Point First Nation
- Crime Unit is involved in a multi-jurisdictional homicide. Multiple Arrests and warrants continue to be planned across the province. Currently planning on issuing a Canada wide warrant
- Crime Unit investigating baby death in Courtright, mother and father both arrested and charged with manslaughter in relation to their babies death
- Crime Unit continue to support overdose related death investigations
- Three reported sexual assaults reported with charges laid in two of them. One indecent act was investigated
- Members of the Lambton County Crime Unit continue to investigate a Homicide on the Kettle & Stony Point First Nation. The accused in this matter remains in custody
- Lambton had eight sudden death occurrences in September 2021
- One robbery / home invasion was investigated with one male arrested and charged

October 2021

- A Crime Member continues to be the Coroner's Investigator in the Coroner's inquest involving the death of a 30 year old male in Lambton County
- Lambton had three sudden deaths in October 2021
- Six Sexual Assaults were reported with charges being laid in four.
- Eight Criminal Harassment complaints were investigated
- Lambton Crime Members continue to investigate opioid related overdose deaths. Fentanyl overdoses continue to be a challenge within the County of Lambton
- Multiple major frauds investigated by Lambton Crime. Incidents involve phone calls to seniors in small rural areas. Fraudsters telling victims they won large sums of money but require to pay taxes. Victims have been sending upwards of \$500,000. The money in these cases end up being re directed to foreign countries resulting in police being unable to retrieve the funds
- Halloween party resulted in host being stabbed by a guest wearing a costume. Over 30 statements obtained resulting in police identifying and charging the accused male with assault

Police Services Board Report for LAMBTON OPP 2021/Sep

Public Complaints					
Policy	0				
Service	0				
Conduct	1				
ate information collected from Professional Standards B ource Intario Provincial Police, Professional Standards Bureau Comman Includes all public policy, service and conduct complaints submir DIPRD)	nder Reports				
Secondary Employment					
Deily Astivity Deverting Detvol House					
Daily Activity Reporting Patrol Hours					
Daily Activity Reporting Patrol Hours Total Hours	2021/Sep				
	2021/Sep 285.50				
Total Hours	· ·				
Total Hours Number of Cruiser Patrol Hours	285.50				
Total Hours Number of Cruiser Patrol Hours Number of Motorcycle Patrol Hours	285.50				
Total Hours Number of Cruiser Patrol Hours Number of Motorcycle Patrol Hours Number of Marine Patrol Hours	285.50 0.00 57.50				
Total Hours Number of Cruiser Patrol Hours Number of Motorcycle Patrol Hours Number of Marine Patrol Hours Number of ATV Patrol Hours	285.50 0.00 57.50 8.00				
Total Hours Number of Cruiser Patrol Hours Number of Motorcycle Patrol Hours Number of Marine Patrol Hours Number of ATV Patrol Hours Number of Snowmobile Patrol Hours	285.50 0.00 57.50 8.00 0.00				

 Data source (Daily Activity Reporting System) date:
 2021/12/03
 Report Generated on:
 Dec 2, 2021

 1031:41 AM PP-CSC-Operational Planning-43
 Report Generated on:
 Dec 2, 2021

Police Services Board Report for LAMBTON OPP 2021/Oct

Public Complaints				
Policy	0			
Service	0			
Conduct	0			

Date information collected from Professional Standards Bureau Commander Reports: 2021-12-02 Data Source

Ontario Provincial Police, Professional Standards Bureau Commander Reports

- Includes all public policy, service and conduct complaints submitted to the Office of the Independent Police Review Director (OIPRD)

Secondary Employment

Daily Activity Reporting Patrol Hours

Total Hours	2021/Oct			
Number of Cruiser Patrol Hours	160.00			
Number of Motorcycle Patrol Hours	0.00			
Number of Marine Patrol Hours	0.00			
Number of ATV Patrol Hours	0.00			
Number of Snowmobile Patrol Hours	0.00			
Number of Bicycle Patrol Hours	0.00			
Number of Foot Patrol Hours	42.75			
Number of School Patrol Hours	32.00			

Data source (Daily Activity Reporting System) date: 2021/12/03

Report Generated on:

Dec 2, 2021 10:36:35 AM PP-CSC-Operational Planning-4300

LAMBTON OPP CONTACT INFORMATION

OPP CALLS FOR SERVICE:

When you need to report an incident or wish to speak with an officer,

The numbers below will connect you to the nearest OPP Communications Centre throughout Ontario.

1-888-310-1122 1-888-310-1133 (TTY)

- 9-1-1 EMERGENCY If you call 9-1-1 for an emergency:
- Give your exact location. Include address and town or city as this will enable call taker to either handle The information or transfer you to the proper 9-1-1 centre.
- Give your telephone number including the area code.
- Advise the nature of your call.
- Listen to the call takers instructions depending on the location and type of incident, you may be transferred.
- Stay on the line until advised to hang up.

DETACHMENT HOURS / CONTACT INFO:

Point Edward	(Municipal)	102 St. Clair Street Point Edward, ON N7V 1N7	519-336-8691 519-336-5011 fax	Mon – Thurs & every other Friday 8-4 pm
Lambton OPP	Main Admin	4224 Oil Heritage Rd. P.O. Box 400 Petrolia, ON NON 1R0	519-882-1011	Mon – Fri
Petrolia	Centre		519-882-1014 fax	8-4 pm
St. Clair Township	(Satellite)	392 Lyndoch Street, Corunna, ON N0N 1G0	519-862-4680 519-862-1544 fax	Mon – Thurs & every other Friday 8-4 pm
Grand Bend	(May thru September only)	58 Main Street Grand Bend, ON NOM 1T0	519-238-2345	May - September



CALLING INTO THE DETACHMENT:

- When calling the detachment at the above numbers you will receive an automated greeting.
- Press 1 if you need to report an incident or speak with an officer, this will transfer you to call taking
- **Press 2** if you wish to speak with the administrative personnel during the above noted business hours. After hours you may leave a non-urgent message that will be followed-up on the next business day. Do not leave a request for assistance message

<u>OUTSIDE PHONE</u> * If you attend an office and the doors are locked or it is after hours – please pick up the phone outside of the detachment and you will be connected directly to the OPP Communications

CRIMINAL RECORD CHECKS:

For a complete list of requirements and information on how to apply for Criminal Record Checks, Police Information Checks and Police Vulnerable Sector Checks click the link below;

Ontario Provincial Police | Criminal Record Checks

CANADIAN ANTI-FRAUD CENTRE:

The <u>Canadian Anti-Fraud Centre</u> (CAFC) is the central agency in Canada that collects information and criminal intelligence on such matters as mass marketing fraud (i.e.: telemarketing), advance fee fraud (i.e.: West African letters), Internet fraud and identification theft complaints.

If you wish to report a fraud or require information on a possible fraud contact the Canadian antifraud centre;

Phone: 1-888-495-8501 OR E-mail: info@antifraudcentre.ca

CRIME STOPPERS:

You may contact Crime Stoppers from anywhere in Ontario at 1-800-222-8477, or by leaving an anonymous Web-Tip at <u>TipSoft - Web Tips Submission</u>

CITIZENS SELF REPORTING:

You have the option to report select occurrences to the OPP from your computer or mobile device using the OPP's <u>Citizen Self Reporting</u> system.

Use this system to report:

- 1. Lost/missing property under \$5,000
- 2. Stolen license plates or validation stickers
- 3. Theft from a vehicle under \$5,000

- 4. Mischief/damage to a vehicle under \$5,000
- 5. Mischief/damage to property (other than a vehicle) under \$5,000
- 6. Theft under \$5,000
- 7. Driving Complaint

FRONTLINE SUPPORT UNIT (FSU):

The Frontline Support Unit (FSU) program is a differential response strategy that focuses on call management. This includes responsibility for the OPP's Citizen Self-Reporting (CSR) system which is an online police reporting system for members of the public to report specific occurrences directly to the OPP via the Internet. The FSU model will offer a call handling alternative for select calls for service allowing the deployment of resources to critical incidents or member engagement in proactive police activities. Through the use of technology, the OPP continues to improve our processes and service delivery in support of its vision.